

From: [REDACTED] <[REDACTED]>

Sent: 16 September 2022 14:52

To: Rackley, Shaun <Shaun.Rackley@torbay.gov.uk>

Subject: Footage and statement of Facts on the accident of 16th August 2022 involving a taxi

Dear Mr Shaun,

At my husband's advice, I sent you attach the footage of the accident I was victim of on the date of 16th August 2022 at around 8:50 hours morning, when one of your taxis hit me from a side road emerging in one way street, Winner Street.

I also would like through this email to give you a statement of the incident that day.

At around 9:50 am I was driving towards an appointment for a regular / monthly blood test to my GP doctors. The route was from my residence in [REDACTED] to [REDACTED] in Paignton.

After I had entered the 20 miles/hour limit in Winner Street, and coming up to a junction on my left, I have seen a black taxi approaching and the driver looking in the opposite direction from where the traffic was coming. So, I slowed down when at safe distance, and then the taxi came to a stop, and I assumed he was aware of traffic on coming. As I was passing the junction he pulled out with a sharp acceleration, and I remember I have got a grip of the wheel, look ahead and around my car to see if I have safe room to avoid full impact. I was lucky it was no traffic in front of me at that time, no pedestrians around me, nor on the pavement, and press the acceleration hard, so the taxi only just caught my front passenger door tangential, and then back passenger door and wheel arch harder, so hard that it pushed the back of my car towards my right or perpendicular with his movement. But I kept the control of the car and then executed an emergency stop. No one else was fortunately hurt.

I was still in shock and disbelieve, and looked in the back mirror, and saw this black taxi pulling in a parking space out of two, on our left/near side. Then I reversed in the second slot, to allow traffic, and be safe as well, and I remember feeling relieved that the taxi driver stopped and we can exchange details.

As soon as I came to a stop, and turn off the engine, and just about coming out of my car, I saw the taxi pulling out again, and taking off. That it's when I have shouted to him to stop, and said, if I remember well, 'What on earth you think you're doing?! Do you know what have you done?' and his reply was 'I haven't done anything'!

By that time the first witness was already shoulder to shoulder with me, asking if I was alright, which I said 'I think I am', and then I asked the passenger in the taxi, an elderly woman if she was alright. She answered that she is, but did not say anything else, and her face looked really void.

My first witness asked the taxi driver to calm down, and give me his insurance details as he has just drove into my car, and that is illegal to drive off like that.

As a response, he shouted and used offensive language addressed to both me and my witness, told us to 'F Off', got back in his driving seat, and screamed that he has a client to take to Paignton Hospital and that he will come back. I remember my shock that not for one moment did he asked his client whether she is alright or whether she wanted to continue her journey. She seemed a lady in her nighties. Drove off before we could say anything else. Fortunately, before he has got back in his taxi, I took a photo of his number plate and back of his car, and I caught him as well in the frame by luck, because as you can appreciate it all happened very quick.

After he left, I called the police 999 to ask for their help, as I didn't know if the taxi driver will return. They arrived 30 or 20 minutes at the accident after the taxi driver has already returned. during which I only heard more abuse from the taxi driver who had no intention to calm down, nor to show any respect or remorse of any sort.

At that time when he returned the second witness was by my side, telling me he has got a footage of the accident as he was parked farther behind waiting for a barber shop to open.

The taxi driver parked lower on the road, and came back at a pace and I could see he is angry. He came on the side of passenger touched and rubbed the damage he has done, and angry he said 'This was ten years here!'. Now I was fully aware that he has no intention to exchange details.

The witness number two said in reply, 'Come and I play the footage to see that you have done it, please'. Which he did, also tried to calm him down, walked to his car to show him the damage of his car, and tried to get his insurance details from him in a gentlemen like way. But it was no result, and anything he said further made the taxi driver be even more abusive towards me, saying also that 'You are a woman and seduce all these men to take your side, pointing towards my chest, and looking at me with a very inappropriate look. At that point I really didn't feel safe at all, and started to feel physically nauseated. I apologized to the second witness, and I said I am going to sit in my car until the police arrives.

The taxi driver kept pacing up and down, shouting that I have sworn at him and everyone was denying him, so he kept saying they take my side because I am a woman and I have indeed seduced all of the men on that road.

I have never felt so shocked, and I couldn't wait for all to end.

I am very grateful for all the witnesses and all their evidence they have provided to the police and my insurance company. I am grateful that you have also showed interest in making justice, and I thank you for that. I also have pressed charges with the police for the abuse I have suffered next day when I was strong enough and collected. My husband was great support with it all.

I hope this statement of facts will help you in this case of not only car incident, but abuse of the most disgusting manner.

Your sincerely,

[REDACTED]